

**THE MOST COMMON OCCURRING DEFICIENCIES FOR 2007
(HFAP Standard with CMS regulation following)**

Restraints

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|-----------|---------------------------------|---|
| #1 | 15.05.02 (§483.13(e)(2)) | - missing documentation to support the use of least restrictive methods |
| #2 | 15.05.03 (§483.13(e)(4)(i)(ii)) | - no modification of care plan following the order for restraint |
| #3 | 15.05.06 (§483.13(e)(9)) | -monitoring of patients in restraints not documented (e.g. vital signs, skin integrity, circulation, intake and output, etc.) |

Medications

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|-----------|---|---|
| #4 | 15.00.03 (§482.23(c)(2)(i))
(§482.24(c)(1)(i)) | -verbal orders used frequently
-orders not dated, timed and authenticated within required timeframes |
| #5 | 25.01.03 (§482.25(b)(2)(ii)) | -controlled substances not locked |

Medical Record

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|-----------|--------------------------|--|
| #6 | 10.01.05 (§482.24(c)(1)) | -patient entries not always legible and complete |
| #7 | 10.01.15 (§482.51(b)(2)) | -lay terms not used on informed consent form (4 th grade comprehension level) |

Patient Rights

- | | | |
|-----------|-------------------------------|---|
| #8 | 15.01.01 | -patients rights not posted in conspicuous areas and not given to outpatients |
| #9 | 15.01.07 (§482.13(a)(2)(iii)) | -no written response sent to patients regarding grievances; no timeframe for review and response of grievance indicated in policy |

Physical Environment

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|------------|--------------------------|--|
| #10 | 11.08.03 (§482.41(c)(2)) | -no adequate tracking system for biomed preventative maintenance; many overdue items |
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